

# The Chateau Owner Services

## Selected Services

Members will have the option of selecting other services from a complete menu of additional amenities.

After owner's written approval is obtained, these additional services will be arranged by Chateau management and the cost of such services will be debited to the Owner's account. The following is a list of some optional services.

This list is not all-inclusive as the Chateau staff attempt to satisfy all Members' requests.

1. Sending UPS, Federal Express and fax services
2. Transportation services such as CME transportation or limousine services to Denver
3. Childcare services
4. Massage and Spa services
5. Maintenance services; prices, material and labor bid will be submitted for Owner's approval and billed to Owner
6. Cleaning services
7. Grocery and firewood deli very
8. Ski tuning, waxing and repair
9. Laundry, dry cleaning, valet and linen services
10. Providing china, glass and silver services
11. Decorating for the holidays, including Christmas tree, within your residence
12. Secretarial services
13. Personal shopping service
14. Hanging pictures
15. Automobile washing and/or detailing and filling with gas
16. Rental property management
17. Automobile maintenance and registration services, if you have a car permanently parked at The Chateau

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Chateau Beaver Creek provides its Club Members with superior services in a unique mountain location. It is the ultimate lifestyle choice in luxury Private Residence Clubs, providing exceptional homeowner and guest satisfaction. By offering the highest quality service and responsible management, we provide effortless home ownership that creates timeless memories and an everlasting legacy. Here you will read about carefree resort living at a level of service which our discerning clients expect and appreciate.

The services are distinguished between **Common Area Services (exterior and interior)** and **Selected Services**.

## Common Area Services

Management's services provided to all condominium and chalet owners included in the condominium association fees:

1. Phone message services
2. Accepting mail and fax correspondence, and mail delivery
3. Access to Pool, Jacuzzi, Fitness Center, Game Room and Skiers' Lounge including ski lockers with boot dryers
4. Providing ski storage
5. Offering restaurant/bar billing services
6. Coordination of use of Boardroom and Library
7. Bell staff and Concierge Services
8. Arranging Activities
9. Providing Fire Protection Services
10. Providing Transportation to and from Eagle Airport with 24 hour-notice and Around-Town Transportation on a first come first served basis
11. Scheduling for arrival of Owner or Owner's guests
12. Registration for Owner's guests, including issuance of unit keys
13. Preparing unit for Owner or Owner's guests' arrival, by adjusting thermostats, opening drapes, turning on entry lights and checking firewood supply, and any other personal preferences
14. Receiving shipments
15. Condominium inspections conducted once a week
16. Coordination of deliveries and storage of delivered item in Owner's unit or storage cage
17. Semi-annual inside and outside cleaning of the unit ski lockers and spa lockers
18. Delivery to Owner's unit on behalf of Owner, all delivered packages or shipments, provided that Manager does not incur any additional expense in moving the item(s). COD's will not be accepted without specific instructions from owner
19. Coordinating hospitality parties and special events
20. Snow removal
21. Landscaping
22. Exterior window cleaning semi-annually
23. Trash and recycling services
24. Street maintenance
25. Parking garage maintenance
26. Elevator maintenance
27. Pool and Spa maintenance
28. Property and Liability Insurance for the building. (You must provide separate coverage for furnishings, fixtures and personal belongings within your residence, as well as liability insurance within your unit.)
29. Common area utilities
30. Chateau vehicle(s) maintenance
31. Common area interior flowers and holiday decorations
32. Chateau staffing
33. Library of Magazines, DVDs and books
34. Game room equipment
35. Freshly brewed Coffee, Hot Beverage, Apres snacks daily
36. Common area maintenance and supplies
37. Office supplies and telephone
38. Tennis court scheduling and maintenance
39. Payment of personal charges incurred at the Chateau, billed to you on your monthly statement
40. Newspaper delivery
41. Coordinating maintenance services for member's vehicles parked at the Chateau